

INCREASE patient acquisition and retention

IMPROVE operational efficiency

ENHANCE your current patient portal



CONNECT




ENGAGE





OPTIMIZE


CONNECT


Bridge the gap between patients and the optimal care provider through intelligent online appointment scheduling.

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Online search capability **increases the market reach** for provider access through websites that patients trust.
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24/7 online scheduling platform adds convenience for the patient, providing immediate satisfaction.
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Scalable and responsive platform expands accessibility by allowing patients to **book from any mobile device**.
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Accurate patient-provider matching based on provider scheduling protocols that are unique to a provider's clinical and operational workflows.
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When seeking immediate care, patients have **real-time access** to all available appointments with similar physicians, reducing patient frustration.





56% of bookings are new patients


NEWYORK HEALTH SYSTEM





Jane Smith, MD
Orthopedist
★★★★★



Acceptable Insurance Plans



Schedule


📍 2.56 miles NewYork Health System
500 Fifth Avenue, New York, NY 10110

Area of body Ankle 

Visit type New 


Surgery option No 


Sports injury No 


Fracture Yes 

CLEAR & RESTART

MON 3 OCT	TUE 4 OCT	WED 5 OCT	THU 6 OCT	FRI 7 OCT
7:00 a	7:30 a	9:00 a	7:00 a	7:00 a
8:00 a	4:30 p	10:00 a	10:00 a	8:00 a
4:00 p	6:00 p		4:30 p	2:00 p
6:00 p	7:00 p		6:00 p	

 Profile ▼

 Patient Reviews ▼

 Other Providers ▼

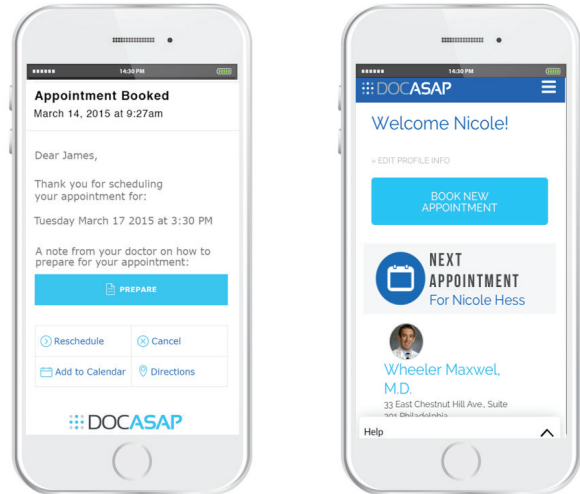
Private label branding enhances your brand

Intelligent patient-provider matching workflows

🕒 ENGAGE

Nurture and empower patient relationships with actionable communication.

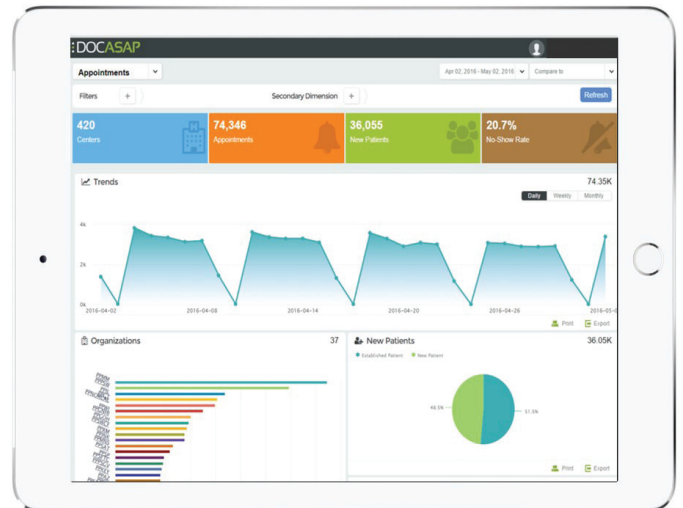
- **Interactive appointment confirmations** with pertinent information are automatically sent after booking.
- **Care-driven reminders empower the patient** with actionable information needed for the appointment.
- Post-appointment communications **nurture a transactional appointment to a loyal relationship** with the patient.



⚙️ OPTIMIZE

Improve business processes utilizing comprehensive and robust analytics to drive smarter operational behavior.

- **Aggregated patient population behavior** shows how patients are booking appointments and their preferred methods for scheduling.
- Real-time availability charts actively provide insight on how to effectively **match patient supply with provider demand**.
- Opportunity funnels drill down into the scheduling processes that need improvement by **isolating correlations during the booking process**.
- **Lost opportunity reports** explain where and why the opportunity was missed as shown in the real-time availability charts.



59% of bookings are after hours