Like many busy pediatric physician practices, The Children’s Clinic is always looking for ways to improve efficiency and maximize the time patients and providers spend together during an office visit. Five years ago, the practice began using CHADIS, which stands for Comprehensive Health and Decision Information System. The application is a unique screening, decision support and patient engagement system that integrates with Professional EHR’s open platform.

More effective pre-visit planning

With CHADIS, patients can complete questionnaires electronically before their appointments. CHADIS scores the questionnaires and automatically returns results to patient charts in Professional EHR. The Children’s Clinic no longer manually administers, scores and uploads results to Professional EHR.

"We find it is fairly seamless now," Practice Manager Grace Stout said "[This is a] significant savings of work and time."

The practice can use a wide variety of questionnaires – such as the ASQ-3™, M-CHAT-R™, Vanderbilt Assessment Scales and others – that CHADIS automatically sends to patients based on the child’s age and visit type. CHADIS helps collect information on nutrition, sleep, exercise and other health and safety topics.

"Prior to the interface almost 100% of our questionnaires were completed in the office,” Stout said. “Now we are seeing an increasing percentage of questionnaires being completed at home.”

The application also offers decision support, customized treatment plans, and local and national resources to simplify workflow for providers.
Excellent return on investment

The evidence-based screening tools help The Children’s Clinic meet American Academy of Pediatrics Bright Futures guidelines. CHADIS uses patient-generated documentation to verify visit complexity for higher-level codes.

It also increases practice income with screening tools eligible for 96110 and 99420 billing to insurance or Medicaid. The Children’s Clinic’s annual reimbursement revenue from four common questionnaires is more than eight times the organization’s investment in CHADIS.

“We have been using CHADIS for 5 years. The recent interface between Allscripts Professional EHR and CHADIS has had a positive impact on our clinic.”

Grace Stout, Practice Manager

“We find it is fairly seamless now. [This is a] significant savings of work and time.”

Grace Stout, Practice Manager